



MARCOSPIGA

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PROFILE

The technology is the progress to make better conditions of life and work. It needs a strong problem solving attitude with positivity and passion to face the challenges that bring with. I have a natural attitude to strategic solution development, optimized and evolved due to professional experience.



EDUCATION

*ITIS Dionigi Scano -
Informatica*

Diploma di Perito
Industriale
Capotecnico spec.
Informatica (87/100)



JOB EXPERIENCE

Guess Europe Sagl (Nov. 2016 – presente)

Infrastructure Support

Support technician for both users and infrastructure, before as Consultant and as employee from February 2018, on the HQ in Lugano and, from remote, on all Europe branch offices supporting Windows and Apple platform. Specialized in support for Design Dept. with Apple MacOS and Adobe suite.

Ticketing using PAT HDA portal; Managing of mobile devices on Workspace ONE; Creating documentation for the dept. both video tutorials and pdf manuals. Implementing the managing of company Mac Computers under workspace one.

Reconice s.r.l. (sett. 2015 – nov. 2016)

Helpdesk Support

Help-desk 3rd level for vocal recognition software used in medical and health environment. Installation, upgrade, debug and testing both online and on-site on all the Italian territory.

2K4 Servizi – Gruppo EBD (2010 - 2015)

System support

System support for all activities directly to the main clients (Broadcasting environment) (Sky Italia, Mediaset, Disney Channel Italia, Infront, ecc.).

Cabling and configuration of server farms for some broadcast channels (Inter Channel, GazzettaTV).

EBD European Broadcast Development s.r.l. (2008 -2010)

Operator

Operator for the graphic titles on live sport events on Sky, Mediaset and Dahlia.

MARCOSPIGA

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REFERENCES

Born in Cagliari
5/10/1985
Drive Lic.: B
Swiss Work Permit: G



HOBBY

Photography,
music (guitar,
ukulele),
charities.



VOLOUTEER EXPERIENCE

Manage the social
activities for the
Linda Spiga ONLUS
Charity Association.



PROFESSIONAL SKILLS

Best knowledge and experience with Windows, Mac OS and iOS. Good knowledge of Android and Linux.

VMWare  Networking 

MS SCCM  Workspace ONE 

MS WINDOWS  Mobile Devices 

APPLE OSX  AIRWATCH 

Adobe Photoshop  Adobe Premiere Pro 


Adobe Illustrator  Adobe After Effects 

Adobe Lightroom  Fotografia 



LANGUAGES

ITALIAN 

ENGLISH 

SPANISH 